

Touchline 24 Hour Banking

Call 244-5151, extension
1150 for 24-hour telephone banking services.

Press 1 For English
Press 2 For Spanish

MAIN MENU

Press 1 For Account Information
Press 2 For Deposit Rates
Press 3 To Report a Lost or Stolen Debit Card
Press 9 To End the Call

Account Information Menu

Step 1: Enter Your First City Bank Account Number followed by the pound sign (#).

Step 2: Select one of the following options...

Press 1 If the Account Number You Entered is a Checking Account
Press 2 If the Account Number You Entered is a Savings Account
Press 3 If the Account Number You Entered is a Certificate of Deposit
Press 4 If the Account Number You Entered is a Loan
Press 9 Previous Menu

Step 3: Enter Your Personal ID Number followed by the pound sign (#)

You will now have the option to access any of your First City Bank Accounts

Account Inquiry Menu

Press 1 For Checking Information
Press 2 For Savings Information
Press 3 For Certificate of Deposit Information
Press 4 For Loan Information
Press 5 To Change Your Personal ID Number
Press 6 To Leave a Message
Press 9 Main Menu

Checking Information Menu

Press 1 For Your Current Balance and Last Deposit
Press 2 To Review Transactions or Receive a Fax
Press 3 To Transfer Funds
Press 4 To Make a Payment
Press 5 For Interest Information
Press 9 To Inquire into Other Accounts or Change Your Personal ID Number

Press 1 For Most Recent Checks
Press 2 For Most Recent Deposits
Press 3 All Transactions Posted
Press 4 For a Faxed Statement
Press 5 Pending Transactions
Press 6 To See a Specific Check

Savings Information Menu

Press 1 For Your Current Balance and Last Deposit
Press 2 To Review Transactions or Receive a Fax
Press 3 To Transfer Funds
Press 4 To Make a Payment
Press 5 For Interest Information
Press 9 To Inquire into Other Accounts or Change Your Personal ID Number

Certificate of Deposit Menu

Press 1 For Your Current balance
Press 2 For Your Most Recent Transactions
Press 3 For Interest Information
Press 9 To Inquire into Other Accounts or Change Your Personal ID Number

Loan Information Menu

Press 1 For Your Current Balance and Loan Payment Information
Press 2 For Your Most Recent Transactions
Press 3 For Interest Information
Press 5 For Loan Payoff Information
Press 9 To Inquire into Other Accounts or Change Your Personal ID Number

