

## Touchline 24 Hour Banking

Call 244-5151 (or 1-888-244-5151 toll free), extension 1150 for 24-hour telephone banking services.

Press 1 For English  
Press 2 For Spanish

### MAIN MENU

Press 1 For Account Information  
Press 2 For Deposit Rates  
Press 3 To Report a Lost or Stolen Debit Card  
Press 9 To End the Call

### Account Information Menu

Step 1: Enter Your First City Bank Account Number followed by the pound sign (#).

Step 2: Select one of the following options...

Press 1 If the Account Number You Entered is a Checking Account  
Press 2 If the Account Number You Entered is a Savings Account  
Press 3 If the Account Number You Entered is a Certificate of Deposit  
Press 4 If the Account Number You Entered is a Loan  
Press 9 Previous Menu

Step 3: Enter Your Personal ID Number followed by the pound sign (#)

**You will now have the option to access any of your First City Bank Accounts**

### Account Inquiry Menu

Press 1 For Checking Information  
Press 2 For Savings Information  
Press 3 For Certificate of Deposit Information  
Press 4 For Loan Information  
Press 5 To Change Your Personal ID Number  
Press 6 To Leave a Message  
Press 9 Main Menu

#### Checking Information Menu

Press 1 For Your Current Balance and Last Deposit  
Press 2 To Review Transactions or Receive a Fax  
Press 3 To Transfer Funds  
Press 4 To Make a Payment  
Press 5 For Interest Information  
Press 9 To Inquire into Other Accounts or Change Your Personal ID Number

Press 1 For Most Recent Checks  
Press 2 For Most Recent Deposits  
Press 3 All Transactions Posted  
Press 4 For a Faxed Statement  
Press 5 Pending Transactions  
Press 6 To See a Specific Check

#### Savings Information Menu

Press 1 For Your Current Balance and Last Deposit  
Press 2 To Review Transactions or Receive a Fax  
Press 3 To Transfer Funds  
Press 4 To Make a Payment  
Press 5 For Interest Information  
Press 9 To Inquire into Other Accounts or Change Your Personal ID Number

#### Certificate of Deposit Menu

Press 1 For Your Current balance  
Press 2 For Your Most Recent Transactions  
Press 3 For Interest Information  
Press 9 To Inquire into Other Accounts or Change Your Personal ID Number

#### Loan Information Menu

Press 1 For Your Current Balance and Loan Payment Information  
Press 2 For Your Most Recent Transactions  
Press 3 For Interest Information  
Press 5 For Loan Payoff Information  
Press 9 To Inquire into Other Accounts or Change Your Personal ID Number